



# Signatier Training and Event Terms and Conditions

## 1. Definition of terms

- 1.1. Signatier: Signatier B.V. Magnoliaerf 70 5038 KP Tilburg The Netherlands, CoC 6491962.
- 1.2. Training: a training or event by Signatier.
- 1.3. Customer: the individual or company who bought one or more Training tickets
- 1.4. Attendee : the person attending in a training or event by Signatier.

## 2. Performance of the Training

- 2.1. A training by Signatier is a best efforts obligation on the part of Signatier, not an obligation of result.
- 2.2. Signatier has the right to have the Training or parts thereof performed by or partially performed by third parties.
- 2.3. Dates, location and training program activities offered by Signatier are considered to be target dates, locations and training program activities and are therefore not binding for Signatier.
- 2.4. Signatier has the right to reschedule, relocate, or change the training program activities without giving reasons, in this case Customer has the right to cancel their bought Training ticket(s) before the training date of their bought Training ticket(s) and get the paid Ticket(s) price back.
- 2.5. Signatier has the right to cancel a Training, without giving reasons, in this case Customer will get the paid Training ticket(s) price back.

## 3. Payment, cancellation and attending

- 3.1. Client shall pay the Training ticket price to Signatier before attending a Training.
- 3.2. Customer will get a 50 % refund, without giving reasons, of their bought Training ticket(s) price, if cancellation is within two weeks before the training date of their bought Training. In this case Customer has to write an email to [training@signatier.com](mailto:training@signatier.com) regarding their cancellation two weeks before the training date of their bought Training ticket(s).
- 3.3 At any time before the training date of their bought Training ticket(s), Customer may choose to let somebody else attend instead of attending the Training by Customer. In this case Customer has to write an email to [training@signatier.com](mailto:training@signatier.com) with the new attendee(s) data before the training date of their bought Training ticket.

## 4. Intellectual property

- 4.1 Models, concepts, techniques, instruments, including software of Signatier, are and remain the intellectual property of Signatier. Disclosure can therefore only be effected after approval by Signatier.

## 5 Liability

Signatier is liable for any shortcomings in the execution of the Training, insofar as they are the result of Signatier's failure to observe the due care, expertise and craftsmanship that may be relied upon. Any liability for losses caused by shortcomings will be limited per Customer to the price paid for their Training ticket(s). Any claims of the Customer must be submitted by the Customer by email to [training@signatier.com](mailto:training@signatier.com) within one week after the training date of their bought Training ticket(s).

## 6 Applicable law/ Dispute settlement rules

This contract is exclusively governed by Dutch law. The competent court in the district of 's-Hertogenbosch, The Netherlands, has exclusive competence over any disputes that may arise in connection with these Training and Event Terms and Conditions.

## 7 Signatier Training and Event Terms and Conditions updates

Updates of Signatier Training and Event Terms and Conditions will be placed on this web page. These terms and conditions are last update on 1st August 2018.